



TABLE OF CONTENTS

CHA Newsletter 1 October 2019

Conversations that matter with people who can make a difference

Kāinga Ora

Sustainable housing: our response to climate change

Your regional community housing networks

Our members: making a difference

Healthy home requirements for community housing providers

Regulating the gatekeepers to rental housing

Valuable insight into New Zealand's community housing services

Leadership changes at LinkPeople and Housing First Auckland

ComVoices at Parliament: advancing the community sector

Notice of Community Housing Aotearoa Annual

CHA Newsletter 1 October 2019

Welcome to the fortnightly newsletter of Community Housing Aotearoa *Nga Wharerau o Aotearoa*.

Included in this issue – opportunities to engage with housing decision-makers, the arrival of Kāinga Ora, staying in touch with your regional community housing networks, promoting the wonderful work of our members, healthy home requirements for CHPs, regulating the gatekeepers to rental housing, and the upcoming CHA AGM.

If you have an event or achievement you'd like profiled in this newsletter, please contact [Cushla Managh](#) at CHA.

Conversations that matter with people who can make a difference

Community housing providers have a real opportunity to engage meaningfully with the people driving New Zealand's housing policies and decisions, and here at CHA we want to make sure that your voices are at the heart of the conversations.

One of those opportunities involves our sector's engagement with Housing New Zealand, which from this week will be replaced by Kāinga Ora, the new government agency tasked with being both a public housing landlord as well as delivering a range of Crown programmes. It's an agency we want to have good, effective and trusted relationships with in order to progress our sector's vision of all New Zealanders well-housed.

Last week the Chair of Housing New Zealand, Vui Mark Gosche, invited a number of community housing sector leaders to the final meeting of the Housing New Zealand Board. The intention was to start the work of forging a new relationship between our sector and Housing New Zealand/Kāinga Ora. It was the first of many meetings and was very positive.

The second significant opportunity to engage also occurred last week and was with the Ministry of Housing and Urban Development (HUD) on the issue of progressive home ownership. This follows the Minister's announcement of a housing reset which will include a much more intentional partnership with community housing providers. Our meeting with HUD, therefore, was to start the work of

General Meeting (AGM).

IN THE NEWS

**GRAND OPENING! -
Monte Cecilia Housing
Trust**

Housing Fit for our Future

**2019 National Kaumātua
Service Providers
Conference**

ISSN 2463-2619

determining the parameters of a progressive home ownership programme, and what this might look like across New Zealand.

We purposefully reached out to as many providers as possible who are already delivering rent-to-own, shared ownership and leasehold housing solutions. Again, this is the first of many opportunities to engage with HUD on this issue and we will be communicating a lot more with you all about the progress of this work over the next few months. It's fair to say though that we have been heartened by HUD's approach to engaging with the sector, based on a desire to co-design a programme of delivery that is really going to make a difference.

We have also seen the beginning of consultation on the Government's national homelessness action plan, led by the Ministry of Social Development (MSD). CHA had hoped to know the dates of regional consultation forums in order to circulate these to community housing providers well ahead of time, but time pressures within the government agencies leading this work meant that could not happen. However, CHA is engaging with HUD at a national level on the key elements of the action plan so please let us know what you think should be in it, and we will make sure this is communicated to HUD and MSD. You can do this by [emailing me](#).

Here are the details for the regional forums:

- **Rotorua:** Wednesday 2 October, 1-3pm, Rotorua Lakes Council, Committee Room 1
- **Hamilton:** Friday 4 October, 10am - 1pm, Link, 4 Te Aroha St, Hamilton East
- **Nelson/Blenheim:** Wednesday 9 October, 1-4pm, Saxton Oval, Stoke
- **Napier:** Thursday 10 October, 8.30am-12 noon, Salvation Army Hall, Gloucester St, Taradale
- **South Auckland:** Tuesday 15 October, 8.30-11.30am, Manukau Civic Annex Room
- **Central Auckland:** Wednesday 16 October, 8.30-11.30am, Flicking Conventions Centre, 546 Mount Albert Rd, Three Kings.

Please email [Lara Rangiwhehu at HUD](#) to RSVP for these events.

I really want to emphasise that all of the engagements I've outlined are in their initial stages and there will be many more opportunities and many more discussions as this work progresses across a number of fronts. Please be assured that we will do all we can to ensure your views are part of the conversations, even if you are unable to take part in these engagement opportunities directly.

A couple of final comments – it's important that we all appreciate the pace at which our sector is stepping up to introduce and lead change, and the time pressures also on the various government agencies to deliver. What we're heartened to see, however, is that the willingness to listen to community housing providers is real and stronger than ever.

The reality is that you're all leaders in articulating a clear vision about what works and why all New Zealanders need a place to call home. Our task now is to build consensus and partnership to identify the crucial aspects of a housing programme that is going to make a real, material difference. We can do this.

Scott Figenshow, CHA Chief Executive

Kāinga Ora

Kāinga Ora – Homes and Communities aims to bring together the people and resources of KiwiBuild, Housing New Zealand and its development subsidiary HLC to provide a more cohesive approach to housing and urban development.

Kāinga Ora will have two main roles:

- Being a public housing landlord
- Partnering with the development community, iwi and Māori, local and central government, and community organisations to deliver urban development projects of all sizes.

It is charged with coordinating integrated urban development that provides a mix of public, affordable and market housing. It is to play an essential role in tackling the Government's key priorities of ending homelessness and making houses more affordable, and it will continue to be a significant provider of public housing.

One of the key functions for Kāinga Ora will be to understand, support and partner to enable Māori aspirations for urban development.

Kāinga Ora will collaborate and have effective partnerships with others, including Councils, government agencies, Māori and mana whenua, infrastructure providers, private developers and community housing providers.

Please note the following information about Kāinga Ora:

- The Customer Services Centre number will remain the same - 0800 801 601
- From 1 October 2019 the postal address is: Kāinga Ora - Homes and Communities, PO Box 2628, Wellington 6140.
- Email addresses will change to this format: First name.Last name@kaingaora.govt.nz
- New website: <http://www.kaingaora.govt.nz>

Sustainable housing: our response to climate change

The huge turnout for last week's climate change marches around New Zealand is a timely reminder of the need to be sustainable, including in our work in community housing.

It raises interesting questions for us as a sector; questions that I know many of you have already been grappling with.

How do we create homes that are good to live in and also good for the planet? How do we ensure our homes are habitable, efficient with energy resources, mindful of waste, and built to last in the face of climate change?

What if we agreed that all new homes we build are to the HomeStar 6 level - moving up to 8 by 2021?

Here at CHA we're interested in the work you're already doing in this area, and we're thinking about how we can discuss this further as a sector. [Let us know your thoughts.](#)

Your regional community housing networks

Want to stay up-to-date with regional community housing matters and discuss strategic issues relevant to your work?

You might like to consider joining one of the regional community housing networks up and running in Auckland and the South Island.

Both networks meet regularly – please contact [David Zussman](#) at Community Housing Aotearoa to be put in touch with the network chairs.

The Auckland network also has its own website with more information about its members and the range of housing solutions they provide: <http://www.achpn.net.nz>.

Our members: making a difference

Our members are continuing to tell the story of the difference your work is making in people's lives.

The Queenstown Lakes Community Housing Trust has produced the following [short video](#) about how it is responding to local housing needs. To find out more, visit the Trust's [website](#).

The Christchurch Methodist Mission has [produced a video](#) on the range of housing they provide in Ōtautahi/Christchurch and Waiharakeke/Blenheim.

Wellington's Dwell Housing Trust also has [a video](#) on its website about its Mahora House development.

And if you haven't seen it already, [the video 'We Believe'](#) produced by the Auckland Community Housing Providers Network is definitely worth a look.

If your organisation has made a video about the work you're doing to help people find affordable, safe homes, please [let us know here at CHA](#) so that we can tell others. Let us give you a shout out!

Healthy home requirements for community housing providers

The healthy homes standards have recently become law, setting minimum requirements for heating, insulation, ventilation, moisture and drainage, and draught stopping in rental properties.

All houses rented out by Housing New Zealand and registered community housing providers must comply with the new requirements by 1 July 2023. The deadline is earlier for private rental properties and boarding houses.

The heating standard requires that there must be fixed heating devices, capable of achieving a minimum temperature of at least 18°C in the living room.

To assist landlords with meeting the heating standard, Tenancy Services has developed [an online tool](#) to help calculate the required capacity of a heater needed for their properties.

Regulating the gatekeepers to rental housing

Community Housing Aotearoa, along with several members, is supporting a call led by REINZ to the Government to formally review the need to regulate the property management industry and to announce its recommendations for reform before the 2020 election.

New Zealand is one of the few countries in the OECD that does not regulate its property managers. Property managers are the gatekeepers of housing for some of New Zealand's most vulnerable residents – and the impact of poor property management practices is often reported in the media.

Our homes are so important to our sense of well-being and we need people who understand this and are professional in their dealings with people living in rental accommodation.

An [advertisement calling for regulation](#) appeared in the *New Zealand Herald* last week.

Valuable insight into New Zealand's community housing services

The *HousingWORKS* journal of the Australasian Housing Institute featured a number of articles about New Zealand's housing situation in a recent issue with a New Zealand focus, with input and facilitation from CHA. The journal's editor has received the following feedback on these articles from Jeni Cartwright at the Child Poverty Action Group ([CPAG](#)).

Thanks so much for HousingWORKS' commendable spotlight on community housing in New Zealand, in your recent June/July issue (Volume 16, Number 2). The issue presents a valuable insight into the breadth and range of services these important organisations provide in their efforts to combat the severe housing deprivation and poverty currently being experienced in New Zealand. It is encouraging they are evidencing a tenant-centric model of operating, to ensure tenants are not simply 'housed' but their long-term needs for community and support are being catered, because what families need to thrive is stability, security and a place to call home.

It is tragic, however, that there is such great need, and this issue really brings that need to the fore. Much more action and support from the Government is needed for these organisations to meet the demand. Many more houses need to be built and/or incorporated into state and community housing programmes. Currently, the Ministry of Social Development has more than 12,300 households on its social housing waiting list, with the majority (over 10,000) considered 'at risk' and having a severe and persistent housing need, that must be addressed immediately. Emergency housing and other social service providers are swamped by need, and children have significant risks of poor outcomes and health problems.

A focus on housing as a human right - as demonstrated by Paul Hunt's article in the issue - must be at the heart of all housing policy

and decision-making, so that our nation, and our children, can truly thrive.

Leadership changes at LinkPeople and Housing First Auckland

LinkPeople chief executive Christine Hall departed the organisation this month to take up a new role at Pinnacles Midland Health Network.

Christine has led LinkPeople over the past four years and, among other achievements, led the merger of Keys Social Housing and Linkage to create the LinkPeople we know today. Christine influenced the development of rapid permanent housing solutions and was also involved in the Auckland and Rotorua Housing First collectives.

Fiona Hamilton has been appointed acting chief executive, and will join LinkPeople in October.

Many of you may know Fiona from her programme lead role in the Housing First Auckland backbone team. What started as a two-year demonstration project, is now recognised as a key response to ending homelessness in Auckland, with a focus on building a collective and systems approach underpinned by data and evidence; Fiona played a significant role in supporting the Auckland collective to achieve this recognition.

In addition, she has almost 20 years' experience working in research, programme management and leadership across a range of sectors including the Waitangi Tribunal claims process and mental health workforce development.

Fiona leaves the Auckland collective's backbone team in its strongest position yet, with communications, project management and business analysis roles in place and working with providers across Auckland. As LinkPeople's acting chief executive, she will also continue to be involved in the leadership and governing groups for Housing First Auckland.



Christine Hall



Fiona Hamilton

ComVoices at Parliament: advancing the community sector



CHA took part in a networking opportunity at Parliament on 25 September, along with other national community and voluntary sector organisations.

The Minister for Ethnic Communities, Hon Jenny Salesa, hosted a breakfast event on behalf of [ComVoices](#).

CHA Deputy Director Chris Glaudel (pictured right) is the current Chair of ComVoices, which meets regularly to discuss issues of shared interest, develop collaborative and practical strategies, and to raise awareness through collective submissions, events and media.

The breakfast event was well-attended and provided a good opportunity to connect with others providing valuable community services.

Notice of Community Housing Aotearoa Annual General Meeting (AGM).

All full financial and partner members are invited to the CHA AGM in Wellington on Tuesday 15 October 2019.

Full financial members will have voting rights at the AGM.

Details:

Date: Tuesday 15 October 2019

Location: The Loft Harbourside Function Centre, 4 Taranaki St, Wellington.

Time:

10am - 3pm: Workshop

3pm - 4pm: Annual General Meeting

There are three open positions to be elected from four candidates. The nominees are Nic Greene from Habitat for Humanity (Central North Island), Cate Kearney from Ōtautahi Community Housing Trust, Yvonne Wilson from Te Runanga o Kirikiriroa, and Bernie Smith from Monte Cecilia Trust.

Election materials are being distributed today by email.

[Here is the programme](#) for the CEO and Housing Leaders Forum and the CHA AGM on 15 October.

IN THE NEWS

- [How to house Wellington's growing population](#)
- [The battle for Puriri Park: in the trenches of our housing crisis](#)
- [Housing affordability crisis deepens in Queenstown Lakes](#)
- [New homelessness service to receive Hutt City Council funding](#)
- [Paekākāriki: Call for 550 hectares to remain in public hands](#)
- [Embrace housing density, it will breathe life into New Zealand's cities](#)

GRAND OPENING! - Monte Cecilia Housing Trust



You're invited - [Monte Cecilia Housing Trust](#)

30 x 2 bedroom apartments.

Our office facility and apartments will be opened on Thursday 10 October at 9am. Please join Monte Cecilia to celebrate the occasion at 30 Windrush Close, Mangere, Auckland.

Housing Fit for our Future

The Eco Design Advisor Conference 2019 in Auckland next month will explore the convergence of housing, climate change and energy.

It will be held at the Ellen Melville Centre, 2 Freyberg Place, Auckland on Thursday 24 October and Friday 25 October.

The conference will place housing firmly in the centre of considering the latest research on climate change, and will explore the

implications for how we build and design housing now and into the future.

The conference will look at both the contribution housing makes to climate change and how housing needs to respond to the impact of changing climate.

To find out more and to register, click [here](#).

If you have any queries please contact Vicki Cowan via [email](#)

2019 National Kaumātua Service Providers Conference

Tēnā rā koutou katoa!

The National Kaumātua Service Provider Conference has been held for over a decade, to support our kaumātua service provider sector to better serve kaumātua. Through these forums, and in response to provider and kaumātua feedback, the national collective, Hei Manaaki Ngā Kaumātua, was conceived.

This year's conference is made up of keynote presentations, world café style workshops, concurrent speakers and panel discussions, in alignment with the overarching theme, 'Empowering Kaumātua Mana Motuhake'.

The Conference this year has 3 main information streams Houora, Housing and Wellbeing.

Date: 19 - 21 November 2019. **Venue:** Novotel, Rotorua Lakeside.

For more information about this conference or to register please click [here](#).