



**MINISTRY OF BUSINESS,
INNOVATION & EMPLOYMENT**
HIKINA WHAKATUTUKI

**COMMUNITY HOUSING
REGULATORY AUTHORITY**



Community Housing Regulatory Authority

Relationships and Regulation

Fiona Fitzgerald

Interim Manager

3 July 2014



Outcomes are Based on Relationships



Ron Coleman

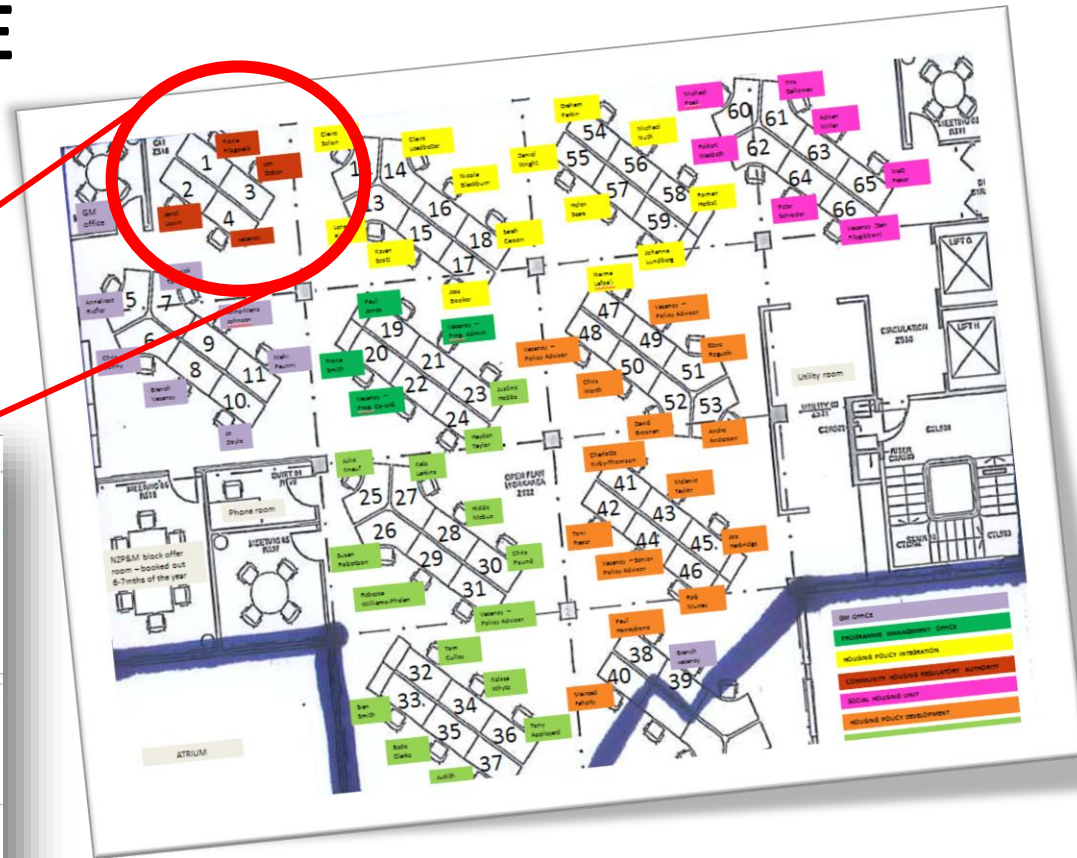
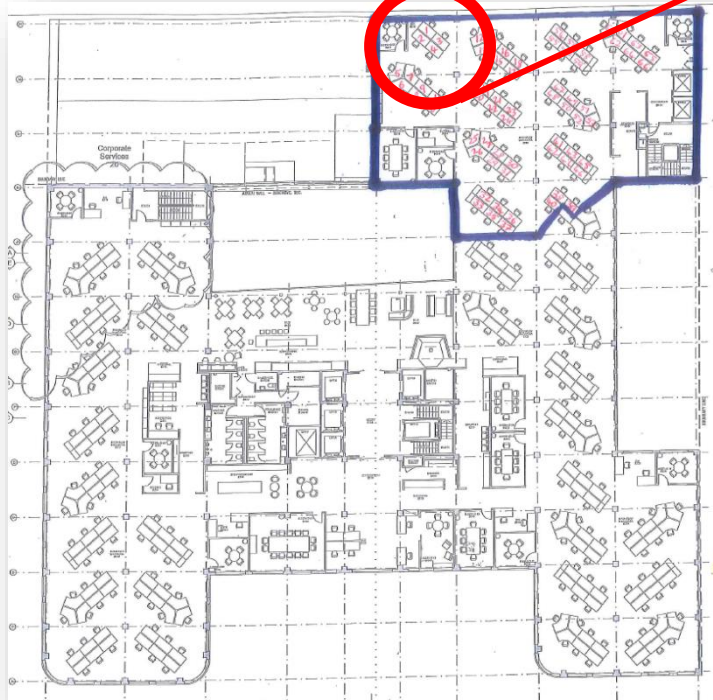
**Poor relationships
equal
Poor outcomes**

**Good relationships
equal
Good outcomes**



CHRAs Home in MBIE

L5, Stout St

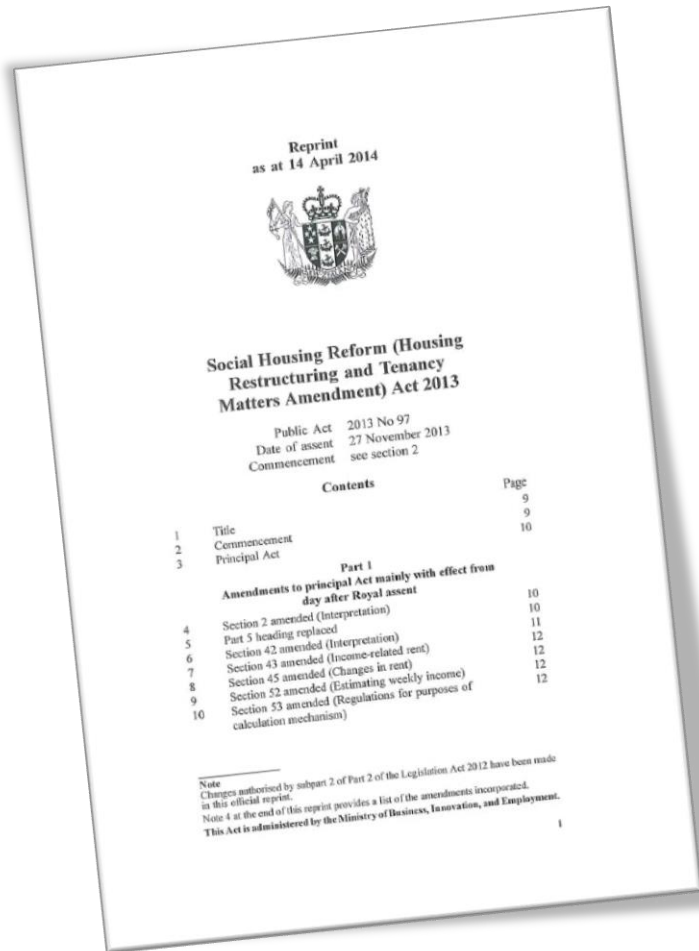


Construction and Housing Markets (CHM) Up Close



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We have our own Legislation!



Class 1: Social Landlord

- Prescribes eligibility criteria & performance standards

Our Main Objectives

“To register & regulate CHPs in order to ensure their tenants are appropriately housed”

“To support the growth of a fair, efficient & transparent community housing sector”



Providing Confidence



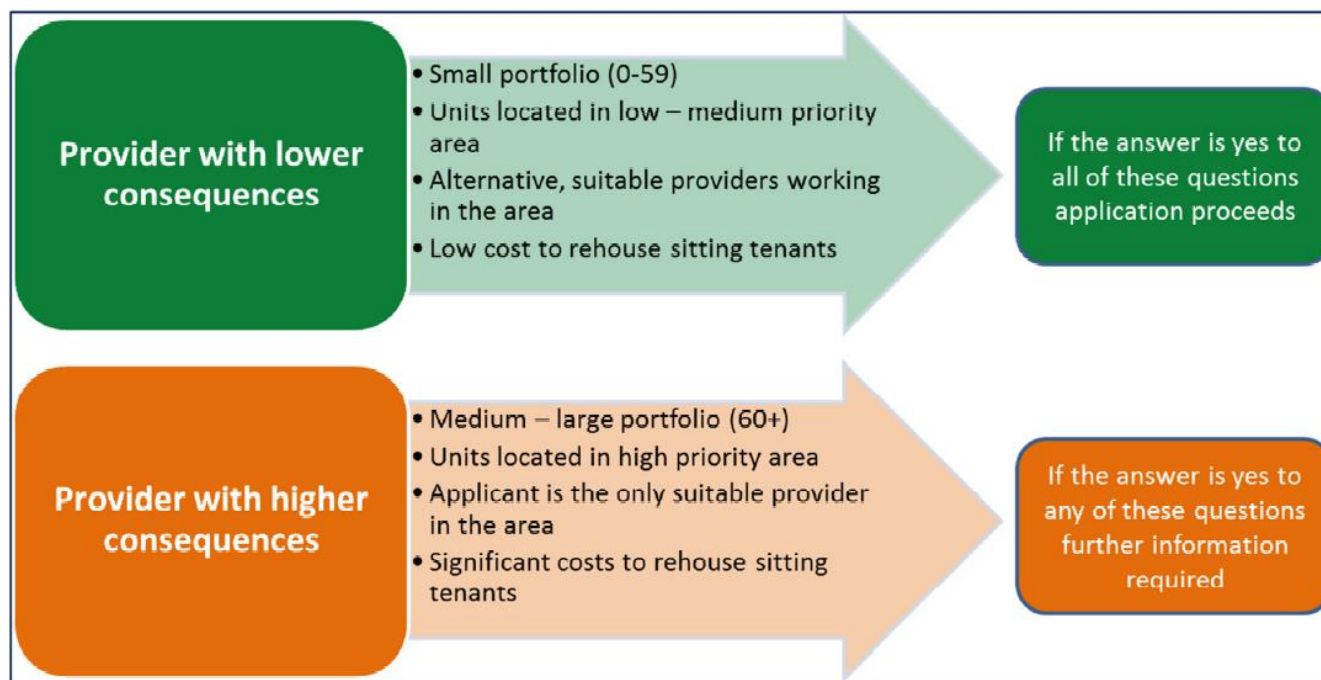
CHRA Performance Standards

- Governance
- Management
- Financial Viability
- Tenancy Management
- Property & Asset Management

CHRA's Operating Principles

- Proportionality
- Accountability & Transparency
- Fairness & Consistency
- Capability

For example – excerpt from CHRA's Risk Assessment Framework:



So, what's next on the horizon for CHRA?



- Getting out to deemed providers
- Better understanding accreditation
- Reducing compliance burden i.e. aligning requirements with other agencies
- Refining our approach
- Class 2?

www.shu.govt.nz/chra-home

