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# Enriching Relations between Landlords and Older Tenants

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**Regional Summit**

**30 May 2017**

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## Enriching Tenancy Services for Older People

- New Alliances
  - Disability resource centres
  - Age concern
  - CAB
  - Budget services
  - Men's sheds
  - In-home care services
- Providing better by using available subsidies
  - Warm up New Zealand
  - Clean heat – not in Wellington
  - Modification funding - MoH

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## Being Responsive

- Online applications - Not easy for older people
  - Work with property managers
  - Work with older people's advocacy groups
- A Different Type of Vigilance
  - Repairs and maintenance
  - Hoarding
  - Financial abuse and scams
- Be willing to change the deal as people age
  - Gardening may need to be done – older people can get a subsidy

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## Ways Forward for Realising the Potential of NZs Future Older Tenants

- Good landlord accreditation – Age-Friendly Landlord tick?
- Accessible homes – LifeMark
- ‘Right-size’ stock
- Secure tenancies
  - Investing in social housing partnerships
  - Improved margins
  - Development opportunities
  - Integrated site management
  - Integrated tenant management

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## Working Together

- Landlord and Tenant tools
  - Investing in social housing partnerships
  - Repairs and maintenance
  - Integrated site management
  - Integrated tenant management
- Improving soft infrastructure
- Improving hard infrastructure